

Transparent Bidding Online Buyers guide

Coonan
LIVE



Bidding Online

When you bid online the process is completely transparent. You will see exactly what the other parties have bid and get access to place bids 24 hours a day.

How To Register

If you wish to bid you need to register on www.coonanlive.com. You will be asked for the following:

- Your name
- Your email address
- A username
- A password
- To select your property of interest from a dropdown menu

Before Your Account Is Activated

Once you have registered your details they will be reviewed by our team. Before we can activate your account you may need to provide us with the following:

- **Photo I.D.**
- **A recent utility bill**
- **Proof of funds**

We will also need to verify that you have viewed your property of interest. To arrange a viewing please contact us on 01 628 6128 or email info@coonan.com.

How do I bid?

Once your details are verified and you have been approved for bidding you will receive a confirmation mail. You can then simply log in and place your bid on your property of interest. Please note that when confirming your bid you will be asked to enter your password again.

What happens if I am outbid?

We will email you advising that you have been outbid and informing you of the new highest bid amount. You can then decide whether you wish to bid again.

There are also a number of ways that you can view your bid status and the latest bids on a property on www.coonanlive.com.

- **The latest bids are displayed on the bid history of the property**
- **The highest bid is displayed beside the asking price of the property**
- **Your personal dashboard will show the current status of your bid**

When will the bidding end?

Once the vendor is satisfied that their property has achieved an acceptable price they will advise us to bring bidding to a close. We will then notify all bidders by email that they have a limited period of time (to be specified in the email) to show their continued interest.

If I am outbid shortly before bidding is due to close will I have a fair chance to counter that bid?

Yes. In the event that a new bid is made shortly before bidding is due to close recently active bidders will be given a chance to respond and bidding will be kept open until they confirm that they wish to proceed no further.

What happens if my bid ends as the highest?

If you have the highest bid you will be informed immediately by email. Our team will then contact you to request a booking deposit and the relevant details to begin the conveyance, or you can contact us on 01 628 6128.

What about privacy? Will my details be visible to other bidders or the vendor?

No. All bids are confidential and only our team will know the identities of each bidder. Bidders will appear as Bidder 1, Bidder 2 etc.